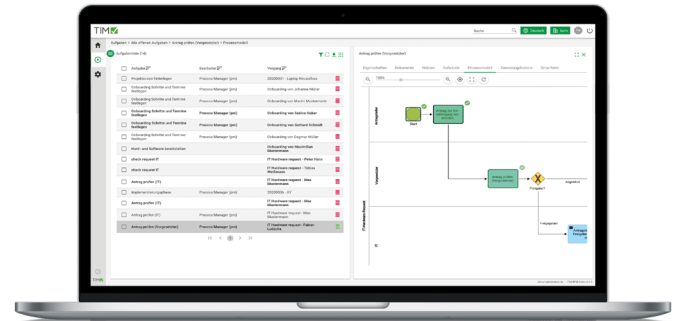# Empower Your Citizen Developers
With TIM BPM Suite

TIM ✓

Streamline Workflows | Enhance Efficiency | Drive Digital Transformation

Your IT department is the most important driving force behind the digitisation of your business. When it comes to selecting and implementing software for process digitisation, their expertise and involvement is crucial for success. At TIM Solutions, we understand the vital role IT departments play, which is why we have created a software which empowers your IT team and your business departments to drive digital transformation across your organization.

Operational Cockpit with Task Overview and Live Process Status

Key Benefits for Your IT Department

Drive Departmental Digitisation
TIM BPM Suite empowers your IT department to design, automate, and optimise workflows with ease. You can eliminate manual processes, reduce errors and enhance overall efficiency. Enabled business departments also relieve valuable IT resources for more strategic initiatives.

Improve Daily Business
Our software provides your IT team with a centralised dashboard, offering real-time visibility into critical processes. You can track the workflow progress, identify bottlenecks, and make data-driven decisions based on visualised KPIs to continuously improve operations.

Cost and Time Savings
By digitising and automating workflows, TIM BPM Suite helps you to optimise resource allocation and reduce operational costs. You can get rid of paper-based processes, minimise manual errors, and streamline approvals, resulting in significant cost savings over time.

Collaboration and Communication
TIM BPM Suite fosters collaboration among team members by enabling seamless communication and document sharing. You can facilitate efficient cooperation across departments, promoting cross-functional alignment and knowledge sharing.

Features and Highlights

Superior Technology
Use any BPMN 2.0 standard-based modeling tool to design your workflows.

Intuitive User Interface
Benefit from a web-based interface giving process participants easy access to tasks and processes.

Simple System Integration
Seamlessly integrate external data sources from existing IT systems into your workflows.

No-Code Form Design
Create tailor-made workflows with no need for scripting.

Low-Code Possibilities
Enjoy the freedom of building forms with HTML & JavaScript to handle every level of complexity.

Individual Data Types
Define individual data types which will adapt precisely to the requirements of your process.

Smart Information Logistics
Collect and distribute information in a targeted manner with dynamic forms.

Ready-to-Use Process Templates
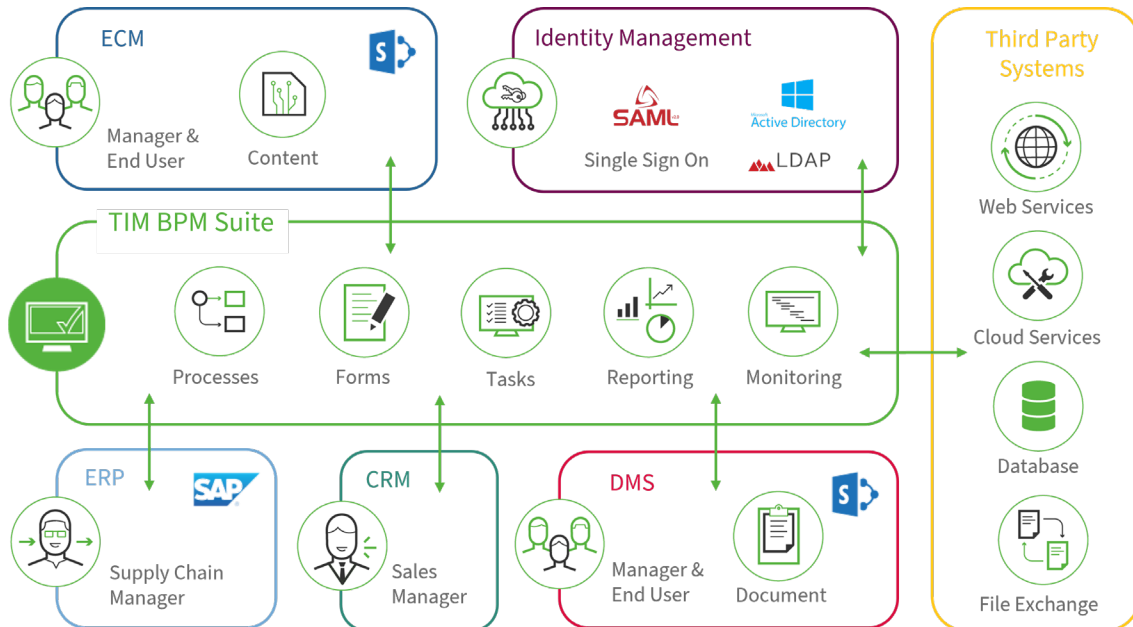Adapt best practice templates individually to your needs with minimal effort, e.g. IT Hardware Request.

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tim-solutions.de/en

Integration Possibilities

A process can rarely be run end-to-end in a closed system. With TIM BPM Suite, data from existing IT systems can easily be integrated into your workflows. Please check our website or this integration overview for further details:

If you are interested in the on-premise version of TIM BPM Suite, please refer to our Documentation for **Hardware Recommendations** and to our Release Notes for the latest **Software Requirements**.

This is what success looks like:

Deutsche Bahn Group ran a fragmented system, that handled several million booking requests annually and faced significant complications with approval procedures. In just six months, we transformed it into a centralised workflow solution consisting of 25 different business processes, including legally compliant approvals and extensive reporting options. Read more about our Success Story with Deutsche Bahn here.

Zollner Elektronik AG was looking for help with their highly dynamic and complex change process, that handled a large number of documents, data and deadlines for each of the annual 25,000 customer change requests. We globally implemented a standardized process in 6 languages and eliminated lack of transparency while providing data quality and change traceability. Read more about our Success Story with Zollner here.

DB **Global Booking Request**

250,000
completed tasks per month

80,000	22,000	350 to 3
process instances per month	users	locations centralized worldwide

Zollner **Change Management Workflow**

784,800€
savings per year

66%	3,700	27,000
lower costs than other solutions	users	change requests per year

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TIM Solutions GmbH
Parkring 29
D-85748 Garching b. München

T +49 89 5404 596-00
F +49 89 5404 596-09
E info@tim-solutions.de

tim-solutions.de/en

Empower Your Citizen Developers
With TIM BPM Suite

TIM Service and Support

Our work is always driven by our passion to provide our customers with first-class BPM solutions and support. Behind every feature at TIM there is an energic team of experts who gladly offers assistance based on their wealth of experience from over 400 projects. For us, project work means partnership and is based on the following five promises:

No questions left unanswered
We are not happy until you are! Our consultants remain actively engaged until all of your questions have been resolved.

Real experts, no robots
With us, you are speaking to real people. Our team undergoes regular training and professional development as that is the only way to ensure we are providing first-class advice both now and into the future.

Fast reaction times
We know your business has to function around the clock, so we make availability our top priority – we generally need less than four hours on average to resolve problems.

High standard of quality
TIM uses agile project implementation and quality assurance to guarantee the success of your project (with tools such as automated tests and standardized templates).

Transparent SLA & data protection
Working with your data is a matter of trust, which is why we disclose the details of our service and use a service level agreement to guarantee quality

Why Choose TIM Solutions?

Seamless Integration
TIM seamlessly integrates with your existing systems, which enables end-to-end processes across system boundaries. Our goal is to ensure a smooth integration process and long-term user satisfaction by constantly expanding the list of options for interface connections and keeping an eye on the latest developments in the IT industry.

Efficient Implementation
With our TIM BPM Suite, your IT department will experience a streamlined implementation process. Our software is designed to be easy to use and requires no coding skills from your citizen developers. This allows your business departments to realize workflows within a few days and implement them efficiently, saving time and resources for IT.

Flexibility and Customisation
Enable your departments to create and customise forms that fit your data collection process and capture information in the most efficient way. TIM BPM Suite works like a seamless extension of your organisation. That´s why our customisation options allow you to define rules, writing permissions, visibilities and much more! Say hello to our tailored approach and embrace your organisation's way of working.

Comprehensive Services, Training and Support
We provide comprehensive services and stand confidently by your side to tackle your most complex processes and individual requirements. Our training programmes ensure that your IT department and citizen developers are equipped with the necessary skills and knowledge to maximise the benefits of TIM BPM Suite. Our dedicated support team is also available to address any questions or technical challenges.

Contact Us Today to Learn More!

Empower your IT department and unlock the full potential of your organisation's workflows with TIM BPM Suite.
Contact our team today to schedule a personalised demo and discover how our software can revolutionise your business.