## Why TIM? TIM BPM Suite compared to Camunda

# TIM

TIM Solutions was founded in 2007 with the vision of making business processes the driving force behind your company's success. Our software stands for state-of-the-art technology and groundbreaking innovation in the field of digital process automation. Our experience from over 400 implemented projects shows that every process is as individual as the company using it. We understand the critical role of citizen developers, which is why we have created software that empowers your teams and departments to drive digital transformation across your organisation.



Operational Cockpit with Task Overview and Live Process Status



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## Key Benefits and Highlights

#### #1 No-code philosophy

Thanks to TIM 's no-code approach, employees can actively participate in the process using the intuitive web-based interface - no IT know-how required!

#### #3 Your digital ROI

With TIM, you can count on a fast development phase and an umcomplicated roll-out, saving you time and money and helping you see a return on your investment (ROI) in less than 6 months.



#### #5 Achieve your goal faster

As a true lightweight, TIM enables smart information logistics and quick adjustments. Benefit from a true continual improvement process (CIP) thanks to automated processes!



#### #7 Intuitive user interface

The web-based interface ensures everyone involved in the process hast easy access to tasks and processes, while process owners have a continuous overview of the current status.



#### #2 BPMN 2.0 industry standard

TIM is the only automation solution worldwide that gives you unlimited freedom to use any BPMN 2.0 standard modelling tool to map your workflow.

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#### #4 Customizable templates

Simply customize our process templates and get started! Our turnkey customized solutions combine our collective hands-on experience with the expertise of industry experts and universities.

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#### **#6 Convenient connectors**

Our connectors allow you to seamlessly integrate external data sources from existing IT systems into your workflows, making it even easier to connect any number of corporate applications.



### #8 Excellent customer service

Our customers can attest to our outstanding support in every phase of a project. With an experienced team of experts, we actively support you during the implementation of your project.

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# Why TIM? TIM BPM Suite compared to Camunda

### Camunda - An Overview

Every process automation software has its pros and cons - we want you to know which tool best suits your organisation's needs. In the following overview you will find some facts about Camunda's process automation tool and how it differs from the TIM BPM Suite, so that you can decide for yourself which tool best fits your company's requirements.

### **Key Facts**

Product:CamundaFoundation:2008# of Employees:> 350Headquarter:GermanyPhilosophy:Pro Code

### Pricing

Starter Edition for low-volume automation and collaborative modeling starting from 99€ per month. (Pricing information as of 2024)

- Calculation example: 50 Standard users:
- + 200 process instances:
- + 50 Task User:
- + Production server:
- = Sum:
- 600€ per month 300€ per month 750€ per month 600€ per month 2.349€ per month

### **Main Weaknesses**

**Pro Code design tool:** The design tool requires a technical background at a level which business people do not have. This leads to a heavy dependence on IT. Camunda is only developer-focused.

**High cost:** The software's expensive licensing and implementation fees create significant financial barriers for potential users. Licensing is made for high volume workflows.

**Stuck between two products:** The company is in a long transition phase from Camunda 7 to Camunda 8 loosing a lot of community support due to a completely new architecture.

**Complexity and customization:** Camunda can be complex to set up and configure, especially for more complex processes. Customization is inevitable and drives project costs.

### Summary

Camunda, although renowned for its powerful process automation capabilities, faces several notable drawbacks that may deter potential users. Firstly, its design tool caters primarily to developers, requiring a technical background and limiting its accessibility to non-technical business users, thereby fostering a heavy dependence on IT. Additionally, the software's high licensing and implementation costs pose significant financial barriers, particularly for smaller organizations or those with limited budgets, as it is tailored for high-volume workflows. Moreover, the company's transition from Camunda 7 to Camunda 8 has resulted in a loss of community support and a period of uncertainty, further complicating adoption for users. Furthermore, the complexity of setting up and configuring Camunda, especially for intricate processes, coupled with the necessity for extensive customization, drives project costs and may deter organizations seeking a more out-of-the-box solution. Despite its robust features, these limitations may hinder Camunda's widespread adoption in certain contexts.

## Contact Us Today to Learn More!

Empower your company and unlock the full potential of your organisation's workflows with TIM BPM Suite! Get in touch with us if you ´re interested in further information and battle cards of other process tools. Or contact our team to schedule a <u>personalised demo</u> and discover how our software can revolutionise your business.

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