## **Why TIM?** TIM BPM Suite compared to Axon Ivy

# TIM

TIM Solutions was founded in 2007 with the vision of making business processes the driving force behind your company's success. Our software stands for state-of-the-art technology and groundbreaking innovation in the field of digital process automation. Our experience from over 400 implemented projects shows that every process is as individual as the company using it. We understand the critical role of citizen developers, which is why we have created software that empowers your teams and departments to drive digital transformation across your organisation.



Operational Cockpit with Task Overview and Live Process Status



## Key Benefits and Highlights

#### #1 No-code philosophy

Thanks to TIM 's no-code approach, employees can actively participate in the process using the intuitive web-based interface - no IT know-how required!

#### #3 Your digital ROI

With TIM, you can count on a fast development phase and an umcomplicated roll-out, saving you time and money and helping you see a return on your investment (ROI) in less than 6 months.



#### #5 Achieve your goal faster

As a true lightweight, TIM enables smart information logistics and quick adjustments. Benefit from a true continual improvement process (CIP) thanks to automated processes!



#### **#7 Intuitive user interface**

The web-based interface ensures everyone involved in the process hast easy access to tasks and processes, while process owners have a continuous overview of the current status.



#### #2 BPMN 2.0 industry standard

TIM is the only automation solution worldwide that gives you unlimited freedom to use any BPMN 2.0 standard modelling tool to map your workflow.

#### #4 Customizable templates

Simply customize our process templates and get started! Our turnkey customized solutions combine our collective hands-on experience with the expertise of industry experts and universities.

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#### #6 Convenient connectors

Our connectors allow you to seamlessly integrate external data sources from existing IT systems into your workflows, making it even easier to connect any number of corporate applications.



#### #8 Excellent customer service

Our customers can attest to our outstanding support in every phase of a project. With an experienced team of experts, we actively support you during the implementation of your project.

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## Why TIM? TIM BPM Suite compared to Axon Ivy

## Axon Ivy - An Overview

Every process automation software has its pros and cons - we want you to know which tool best suits your organisation's needs. In the following overview you will find some facts about Axon Ivy's process automation tool and how it differs from the TIM BPM Suite, so that you can decide for yourself which tool best fits your company's requirements.

Key Facts	Pricing	(Pricing information as of May 2022)
Product: Axon Ivy Foundation: 1994	Professional Designer Workflow User:	r: 49€ per user/month (minimum of 5, on-premise 9€ per user/month (minimum of 25)
# of Employees: approx. 50 Headquarter: Switzerland	Portal User:	2€ per user/month (minimum of 100)
Philosophy: Pro Code	Calculation example: 5 Professional Desig	
Info: Bought out by Ricoh in 20	2 + 100 Workflow User: + 100 Portal User:	900€ per month 200€ per month
	= Sum:	1,345€ per month

## Main Weaknesses

Not suitable for business users/citizen developers: The design tool requires a technical background at a level which business people do not have. This leads to a heavy dependence on IT.

Pro Code Design tool (on-premises): The user interface is like an IDE which requires technical knowledge and programming skills (mostly Java).

Off-shore development team: They have a big development team in Asia which works dedicatedly for customer requests. This means that customers are dependent on paid implementation and can barely do things on their own. Hint: On LinkedIn they only have 50 of their employees but company size seems to be 501-1000.

Difficult learning experience: Due to the complicated design tool and limited documentation resources, the adoption of the product might be hard.

### Summary

Axon Ivy has a "pro code" design tool presenting a considerable drawback as it's not suitable for business users or citizen developers. The reliance on an off-shore development team for implementation shows that customers are compelled to invest in paid services for customization and troubleshooting. Consequently, this dependence on external expertise compounds the software's overall cost and limits its accessibility to businesses with substantial budgets and programming resources. Despite its robust features, these disadvantages may deter organizations seeking a more user-friendly and cost-effective solution.

## Contact Us Today to Learn More!

Empower your company and unlock the full potential of your organisation's workflows with TIM BPM Suite! Get in touch with us if you 're interested in further information and battle cards of other process tools. Or contact our team to schedule a <u>personalised demo</u> and discover how our software can revolutionise your business.

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