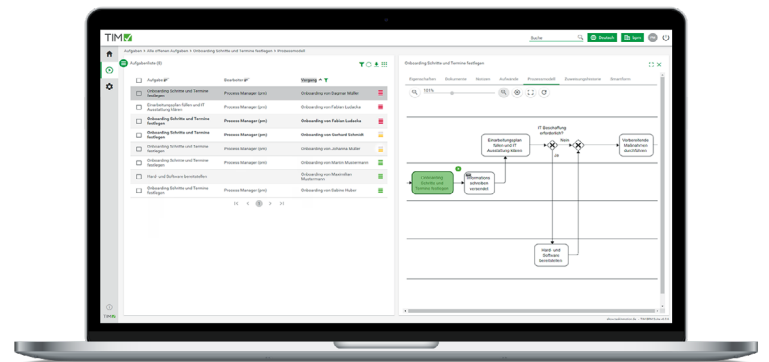


Why TIM?

TIM BPM Suite compared to FireStart



TIM Solutions was founded in 2007 with the vision of making business processes the driving force behind your company's success. Our software stands for state-of-the-art technology and groundbreaking innovation in the field of digital process automation. Our experience from over 400 implemented projects shows that every process is as individual as the company using it. We understand the critical role of citizen developers, which is why we have created software that empowers your teams and departments to drive digital transformation across your organisation.



Operational Cockpit with Task Overview and Live Process Status



Key Benefits and Highlights



#1 No-code philosophy

Thanks to TIM's no-code approach, employees can actively participate in the process using the intuitive web-based interface - no IT know-how required!



#2 BPMN 2.0 industry standard

TIM is the only automation solution worldwide that gives you unlimited freedom to use any BPMN 2.0 standard modelling tool to map your workflow.



#3 Your digital ROI

With TIM, you can count on a fast development phase and an uncomplicated roll-out, saving you time and money and helping you see a return on your investment (ROI) in less than 6 months.



#4 Customizable templates

Simply customize our process templates and get started! Our turnkey customized solutions combine our collective hands-on experience with the expertise of industry experts and universities.



#5 Achieve your goal faster

As a true lightweight, TIM enables smart information logistics and quick adjustments. Benefit from a true continual improvement process (CIP) thanks to automated processes!



#6 Convenient connectors

Our connectors allow you to seamlessly integrate external data sources from existing IT systems into your workflows, making it even easier to connect any number of corporate applications.



#7 Intuitive user interface

The web-based interface ensures everyone involved in the process has easy access to tasks and processes, while process owners have a continuous overview of the current status.



#8 Excellent customer service

Our customers can attest to our outstanding support in every phase of a project. With an experienced team of experts, we actively support you during the implementation of your project.

Why TIM?

TIM BPM Suite compared to FireStart



FireStart - An Overview



Every process automation software has its pros and cons - we want you to know which tool best suits your organisation's needs. In the following overview you will find some facts about FireStart's process automation tool and how it differs from the TIM BPM Suite, so that you can decide for yourself which tool best fits your company's requirements.

Key Facts

Product: FireStart Suite & FireStart Cloud
Foundation: 2008
of Employees: approx. 20
Headquarter: Austria
Philosophy: Low Code

Pricing

Business Package: (Pricing information as of 2023)
10 Users for 250€ per month
On-premise: (Pricing information as of 2021)
750 users for 13,333€ per month / 160,000€ per year

Main Weaknesses

Complex user interface (Firestart Suite): The design tool (on-premise) has an outdated UX, characterized by a myriad of menus, nested options, and dense information layouts, making navigation cumbersome and unintuitive for users

Loss of employees: FireStart has lost a significant number of employees (from 50 to 21 during 2022 and 2023 according to LinkedIn) following the acquisition by a number of investors.

Stuck between two products: FireStart is transitioning from Firestart Suite to Firestart Cloud and has very limited resources. FireStart Cloud only covers use cases on a very basic level with a lot of missing features.

Lack of process management approach: FireStart does not support typical process management capabilities, like process landscapes, process portal and process documentation as they claim. They are only focussing on automation.

Limited knowledge base (FireStart Cloud): The information on the documentation is limited to the basics.

Summary

FireStart, despite its automation capabilities, faces several significant drawbacks that may hinder its usability and adoption. Firstly, its on-premise design tool boasts an outdated and complex user interface, characterized by nested menus and dense layouts, making navigation cumbersome for users. Additionally, the transition from Firestart Suite to Firestart Cloud poses challenges, as the latter lacks essential features, limiting its suitability for more advanced use cases. In addition, FireStart has lost a significant number of employees following the acquisition by a number of investors. This will prolong the transition from their on-premises solution to a cloud solution. Furthermore, FireStart falls short in supporting typical process management functionalities, such as process landscapes and documentation, focusing solely on automation. Lastly, the limited information available in the documentation hinders users seeking comprehensive guidance and support. These drawbacks may deter organizations seeking a more future-proof workflow management solution.

Contact Us Today to Learn More!

Empower your company and unlock the full potential of your organisation's workflows with TIM BPM Suite!

Get in touch with us if you're interested in further information and battle cards of other process tools. Or contact our team to schedule a [personalised demo](#) and discover how our software can revolutionise your business.